



Save and email Enrolment Form to: <a href="mailto:childcareaccounts@ywca-canberra.org.au">childcareaccounts@ywca-canberra.org.au</a>

### Winyu Childcare Centre

Winvu Childcare Centre

Efkarpidis Street, Gungahlin 2912 ACT

Phone: 02 6185 2087 / 0423 114 154

Email: winyu@ywca-canberra.org.au Childcare

Accounts: 02 6185 2040

#### Hours of Operation

Monday to Friday 7:30am-6:00pm (excluding Public Holidays)

(Closed during the Christmas shutdown, Public Holidays are charged)

### Bookings

#### Routine (weekly/fortnightly) Bookings

Routine bookings are accepted two (2) weeks prior to a start date, subject to availability. Routine bookings are ongoing for the calendar year, they cannot be swapped or suspended. Normal charges apply for public holidays that fall on routine booked days. All part-time bookings must be inclusive of a Monday or Friday in schedule. i.e. Monday, Tuesday Wednesday

#### Casual Bookings

Casual bookings can be made up to two (2) weeks in advance and are subject to availability. Bookings via email to: <a href="mailto:childcareaccounts@ywca-canberra.org.au">childcareaccounts@ywca-canberra.org.au</a>
Please note at least 24 hoursì written notice is required to cancel a casual booking, to avoid charges.

#### Cancellation or Changes to Bookings

Two (2) weeks written notice is required for cancelling a routine booking or decreasing days. Re-enrolments are accepted up to two (2) weeks prior to a start date, places are subject to availability and cannot be processed at the time of cancelling or changing a routine booking.

#### Child Care Subsidy (CCS)

A CCS enrolment will be ended by Centrelink for Child Care Subsidy purposes if a child does not attend a session of care for fourteen (14) continuous weeks. A new enrolment notice will be submitted by Childcare Accounts, to be confirmed by the registered parent/guardian via myGov for CCS to apply.

#### Information

#### **Absences**

Please notify Childcare Accounts via email of any absences: childcareaccounts@ywca-canberra.org.au

#### Attendance Records

It is a legal requirement for children to be signed in and out by a parent/guardian or authorised nominee via our electronic iQK Kioskì. Attendance records not only indicate attendance at the service, they are also used in the case of any emergency such as emergency evacuations or lockdowns.

#### Behavioural Guidance

Educators work with families to positively guide children's behaviour at the program. Our <u>Behaviour Management Policy</u> combines positive techniques for supporting appropriate behaviour and relevant consequences for inappropriate behaviour.

#### Childcare Accounts Team

YWCA Childcare Accounts Team provides a vital link between clients and our Children's Services. The overarching function is to ensure compliance with federal government Child Care Subsidy systems and assist families with queries relating to attendance, enrolments/bookings and general enquiries.

#### **Enrolment Forms**

Please email enrolment forms to Childcare Accounts. Families are required to enrol and apply for positions annually.

#### Bond

A bond equivalent to one (1) week of full fees for the days of attendance, will be charged. Bonds will be included on the first statement and credited towards the final account when a child ceases care.

### **Fee Payment**

Payment is via Debit Success.

#### Option '

Direct Debit from nominated bank account or

#### Option 2

Credit Card (2.03% surcharge, per transaction).

#### **BPAY**

Biller Code & Reference Number appear on the bottom of each family statement.

#### Credit Card

One off payment (Visa and MasterCard) can be made by phone: 6185 2040. Fee payments are not accepted at services.

#### Food

Morning tea, lunch, afternoon tea and a late snack are provided.

#### Late Pickup Fee

The service closes at 6:00pm, a late fee of \$30.00 per child for every fifteen (15) minutes or part thereof will apply for children collected after this time and will be added to the next statement.

#### Medication

If medication needs to be administered at the service, please complete a medication form available from the service.

#### Sun Smart Service

YWCA Canberrals Early Childhood Services are Sun Smart Services. Children and educators are required to wear hats and apply sunscreen every day during the months of August through to the end of May.

#### Fee Schedule as of 8 January 2024

Routine: \$144 Casual: \$147

### Office Hours and Contact Information

Hours: 9am - 5pm Phone: 02 6185 2040

Email: childcareaccounts@ywca-canberra.org.au

Street Address: Level 2, 71 Northbourne Avenue, Canberra ACT 2601
Postal Address: YWCA Canberra. GPO Box 767. Canberra ACT 2601

Website: ywca-canberra.org.au

### **Children's Details**



Child 1
Name:

Date of Birth:

Child 2

Name:

Date of Birth:

Child 3

Name:

Date of Birth:

### Parent / Guardian

Parent / Guardian 1 Parent / Guardian 2

Name: Name:

Contact Number: Contact Number:

### How did you heart about YWCA Canberra?

Word of mouth (family/friend)

Google/Google maps search

Social media

Signage at centre

Pamphlet

Through another YWCA Canberra Service

Other (please specify)

## **Court Orders**

Are there any court orders or parenting plans in place?

Yes

No

If YES, please provide a copy of the Order/Plan with this form. The service MUST have a copy of the Order/Plan on file, and all staff at the Service will be made aware of the existence of such documentation.

### **2024 BOOKING DETAILS:**

Preferred Start Date: Care Required

Complying Written Arrangement (CWA): The below forms the basis of your CWA with our service.

**Routine bookings**: Routine bookings are accepted two (2) weeks prior to start date, subject to availability. Routine bookings are ongoing for the calendar year, they cannot be swapped or suspended. Normal charges apply for public holidays that fall on routine booked days.

Casual bookings can be made up to two (2) weeks in advance and are subject to availability. Bookings via email to: <a href="mailto:childcareaccounts@ywca-canberra.org.au">childcareaccounts@ywca-canberra.org.au</a> Please note at least 24 hours notice is required to cancel a casual booking, to avoid charges.

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Weekly Casual

Child	Mon	Tue	Wed	Thu	Fri
Child 1					
Child 2					

### Child 3

### Child 1 - Confidential Details



Given Names: Surname: Date of Birth: Gender: Residential Address: Male Female Postcode: Non-Binary Country of Birth: Does your child identify as: Cultural Background: Aboriginal Torres Strait Islander What language/s does your child speak? Not Aboriginal or Torres Strait Islander What Mob/s does your family identify with? **Health Details** Does your child suffer from, is undergoing assessment for, or has been diagnosed with, any of the following? Please tick all applicable and provide details. Enrolments will not be accepted until appropriate medical actions plans/diagnosis are provided ADHD / ODD (Diagnosis must be attached) Anaphylaxis (Action Plan must be attached) Autism / Aspergeris (Diagnosis must be attached) **Dietary Requirements** (Dietary restrictions or needs) Dvslexia **Global Development Delay** Left Ear Patrial Please specify details Hearing Loss Right Ear Profound **Medical Conditions** Severity: Please specify details (Asthma, Diabetes, Epilepsy etc.) Mild (Action Plan must be attached) Moderate Severe **Medically Confirmed Allergies** Severity: Please specify details (Foods, medication, insects, etc.) Mild (Action Plan must be attached) Severe Other Allergies Glasses Visual Impairment Prescribed Reading Other Yes If your child has a diagnosed disability, are there If Yes, please specify any routines or modifications at home that we No should be aware of: Does your child take any medications? Yes If Yes, please specify No Please note, medication to be administered at the Service must be provided in the original container, with your childis name on the pharmacy label, and will only be administered as per the instructions on the pharmacy label. Is your child immunised Yes Please attach a copy of your childìs current No immunisation schedule. If your child has not been medically vaccinated, they will be excluded from care during an outbreak of some infectious diseases (such as measles and pertussis), even if your child is well. Routine fees will still apply to your account during the period of time your child is excluded from care. Does your child Learning Please provide details Notes - Please include any relevant information about your child:

require assistance in any of the following

Communication Mobility Interpersonal

Other

## **Child 2 - Confidential Details**



Given Names:	Surname:
Date of Birth:	Gender:
Residential Address:	Male
	Female
Postcode:	Non-Binary
Country of Birth:	Does your child identify as:
Cultural Background:	Aboriginal
N/A:	Torres Strait Islander
What language/s does your child speak?	Not Aboriginal or Torres Strait Islander
	What Mob/s does your family identify with?

### **Health Details**

require assistance

in any of the

following

Communication

Interpersonal Other

Mobility

Does your child suffer from, is undergoing assessment for, or has been diagnosed with, any of the following? Please tick all applicable and provide details. Please note, enrolments will not be accepted until appropriate medical action plans/diagnosis are provided. If your child has a medical diagnosis and/or action plan, a Risk Minimisation and Communication Plan will need to be completed with the Program Manager every 12 months to support the health and wellbeing of your child during their time at the service.

A	DHD / ODD				
1)	Diagnosis <mark>must be</mark> attac	ched)			
A	naphylaxis				
()	Action Plan <mark>must be</mark> atta	ached)			
Α	utism / Aspergerìs				
1)	Diagnosis <u>must be</u> attac	ched)			
D	ietary Requirements				
1)	Dietary restrictions or ne	eeds)			
D	yslexia				
G	lobal Development De	elay			
	U	eft Ear		Patrial	Please specify details
L	oss R	Right Ear		Profound	
N	ledical Conditions		Severity:		Please specify details
(A	Asthma, Diabetes, Epile	psy etc.)		Mild	
(A	Action Plan <u>must be</u> atta	ached)		Moderate	
				Severe	
N	ledically Confirmed Al	lergies	Severity:		Please specify details
(F	oods, medication, inse	cts, etc.)		Mild	
(4	Action Plan <u>must be</u> atta	ached)		Moderate	
				Severe	
O	ther Allergies				
V	isual Impairment		Glasses		
			Prescribed	I	
			Reading		
O	other				
	has a diagnosed disal			Yes	If Yes, please specify
should be a	s or modifications at he ware of:	ome that we		No	
Does your c	hild take any medicati	ons?		Yes	If Yes, please specify
				No	
Please note, medication to be administered at the Service must be provided in the original container, with your childis name on the pharmacy label, and will only be administered as per the instructions on the pharmacy label.					
ls your child	l immunised		Yes		
Please attach immunisation	n a copy of your childìs on schedule.	current	No		
					an outbreak of some infectious diseases (such as measles and g the period of time your child is excluded from care.
Does your c	hild	Learning	Please prov	ide details	Notes - Please include any relevant information about your child:

## **Child 3 - Confidential Details**



Given Names: Surname: Date of Birth: Gender: Residential Address: Male Female Postcode: Non-Binary Country of Birth: Does your child identify as: Cultural Background: Aboriginal N/A: Torres Strait Islander What language/s does your child speak? Not Aboriginal or Torres Strait Islander What Mob/s does your family identify with?

### **Health Details**

enrolments will not be accept	ted until appropriate medica	al action plan	s/diagnosis are provide	of the following? Please tick all applicable and provide details. Please note, d. If your child has a medical diagnosis and/or action plan, a Risk every 12 months to support the health and wellbeing of your child during their
ADHD / ODD				
(Diagnosis <u>must</u>	<u>be</u> attached)			
Anaphylaxis (Action Plan <u>mus</u>	<u>t be</u> attached)			
Autism / Asperg (Diagnosis <u>must</u>				
Dietary Requirer (Dietary restrictio				
Dyslexia				
<u> </u>	are and Delevi			
Global Developr	nent Delay			
Hearing Loss	Left Ear		Patrial	Please specify details
	Right Ear		Profound	
Medical Condition	ons	Severity:		Please specify details
(Asthma, Diabete	s, Epilepsy etc.)		Mild	
(Action Plan <u>mus</u>	t be attached)		Moderate	
			Severe	
Medically Confir	med Allergies	Severity:		Please specify details
(Foods, medication	on, insects, etc.)		Mild	
(Action Plan must be attached)			Moderate	
			Severe	
Other Allergies				
Visual Impairme	nt	Glasses		
		Prescribe	d	
		Reading		
Other				
If your child has a diagnose	ad disability are there		Yes	If Yes, please specify
any routines or modificatio			No	ii res, please specify
should be aware of:			110	
Does your child take any medications?			Yes	If Yes, please specify
			No	
Please note, medication to only be administered as pe			•	ginal container, with your childis name on the pharmacy label, and will
Is your child immunised		Yes		
Please attach a copy of your immunisation schedule.	Please attach a copy of your childis current No immunisation schedule.			
•	•	•		g an outbreak of some infectious diseases (such as measles and g the period of time your child is excluded from care.
Does your child	Learning	Please prov	vide details	Notes - Please include any relevant information about your child:
require assistance	Communication			

Communication

Interpersonal Other

Mobility

in any of the

following

# **Parent / Guardian Details**

YWCA CANBERRA

Parent/Guardian #1	Parent/Guardian #1
Given Name:	Given Name:
Surname:	Surname:
Relationship to Child:	Relationship to Child:
Email:	Email:
Date of Birth:	Date of Birth:
Address:	Address:
Postcode:	Postcode:
Work Phone:	Work Phone:
Home Phone:	Home Phone:
Mobile Phone:	Mobile Phone:
Country of Birth:	Country of Birth:
Language spoken at home:	Language spoken at home:
Employed	Employed
Seeking employment	Seeking employment
Studying/training	Studying/training
Carer	Carer
Occupation:	Occupation:
Employer:	Employer:
An authorised nominee is an individual who has been granted permission from the pa event of an emergency, accident/incident or illness. The authorised nominee must be nominate at least one authorised nominee	
Nominee #1	I hereby authorise this nominee to:
Name	Collect the child/ren from the service
Work Phone:	Consent to the administration of medication and medical treatment for the child/ren
Mobile:	Consent to signing incident / illness reports
Relationship to child:	
Address:	
Nominee #2	I hereby authorise this nominee to:
Name	Collect the child/ren from the service
Work Phone:	Consent to the administration of medication and medical treatment for the child/ren
Mobile:	Consent to signing incident / illness reports
Relationship to child:	
Address:	
DECLARATION	
All details completed are correct as at the date below:	
Parent/Guardian Signature:	Date:
Parent/Guardian Signature:	Date:

## **Account Payment**



Statements are issued fortnightly via email. Full payment must be received by the due date on each statement.

Name of person responsible for payment of account:

Email address for accounts:

Parent/Guardian Authorisation

### **Child Care Subsidy**

Child Care Subsidy is a single, means-tested subsidy from the Australian Government paid directly to providers and passed on to families as a fee reduction. Basic requirements must be satisfied to be eligible to receive Child Care Subsidy, visit <a href="www.servicesaustralia.gov.au">www.servicesaustralia.gov.au</a> for eligibility requirements. To register, contact Services Australia by phoning 13 61 50 or <a href="www.servicesaustralia.gov.au">www.servicesaustralia.gov.au</a>

Families are responsible for providing their childis and the registered parent/guardians Customer Reference Number (CRN) and dates of birth. Each registered parent/guardian and child have their own unique CRN. CCS cannot be applied to accounts until a successful CCS enrolment is made with Centrelink. If you are not registered for CCS, you will not receive any subsidy.

When processing your booking, the Childcare Accounts Team will submit a CCS Enrolment to Centrelink which the registered parent/guardian will be required to approve via their myGov account prior to any Child Care Subsidy being applied.

Are you eligible for a Child Care Subsidy?	Yes No	If no, why?	
Registered Parent/Guardian Name:	CRN:	Date of Birth:	
Child Name:	CRN:	Date of Birth:	
Child Name:	CRN:	Date of Birth:	
Child Name:	CRN:	Date of Birth:	
Medical Authorisations  hereby authorise the following medication to be administered to my child: n this regulation the administration of medication to a child is authorised, if n is recorded in the medication record for that child under regulation 92;		Iminister the medication	
<ul><li>in the case of an emergency, is given verbally by:</li><li>a) a parent or a person named in the child's enrolment record as a</li></ul>	uthorised to consent to	to administration of medication; or in the circumstances, a registered medical practitioner or an emergen	су
Parent/Guardian Authorisation:	Date:	:	
MEDICAL INFORMATION:			
Name of doctor:	Doctor's phone	ne number:	
Doctor's address:			
Medicare number:			
Is your child covered by private health insurance?	Yes No		
Name of Fund:			
Membership Number:			
Is your child covered for ambulance insurance?	Yes No		
Name of Fund:			
Membership Number:			
I give permission for the service to seek information and advice from the doctor/medical centre name above regarding any medical condition	Yes No		
experienced by my child/ren:			

Date:

## **Authorisations**

	NCA ANBERRA
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1/ th avia - fau abild/ to		Vas	
I/we authorise for my child/ren to participate ir service:	r all activities offered by the early childridod	Yes No	
I/we agree to familiarise myself with the service and advise staff in writing if I/we do not wish for my child/ren to participate in a particular activity:			
adhere to the guidelines discussed therein. I/v	we acknowledge and will adhere to the nild/ren has caused physical or emotional harm to	Yes	
	damage to property, equipment or resources or	No	
	uthorise my child/ren being provided with medical	Yes	
treatment from a registered medical practition	er, hospital or ambulance service:	No	
	by ambulance to hospital if required. I/we agree	Yes	
to meet any medical and ambulance expense	s incurred:	No	
	/bronchodilator using an inhaling device if my	Yes	
child/ren should suddenly require one (i.e. col	lapse or difficulty breathing):	No	
I/we authorise my child/ren being removed fro		Yes	
evacuation (families will be notified should this	s occur):	No	
	se the OWNA application to share information	Yes	
about my childis learning:		No	
I/we authorise my child/ren having photograph	ns taken for program displays, for recording	Yes	
observations and for future planning:		No	
I/we consent for YWCA Canberra to take, reco			
	out compensation in productions, publications, on	Yes No	
of YWCA Canberra:	the web, social media and other printed or electronic materials related to the role and function of YWCA Canberra:		
	ndations, I/we consent for SPF 30+ sunscreen to	Yes	
be applied to all unprotected areas of my child/ren for outside play:			
I/we acknowledge the YWCA Canberra Childr		Yes	
available on the YWCA Canberra website ( <u>ywca-canberra.org.au</u> ). I/we understand it is my responsibility to become familiar with these documents, and by enrolling my child/ren, I/we			
agree to abide by the conditions and obligatio		No	
Parent/Guardian 1 Authorisation:	Date:		
Parent/Guardian 1 Authorisation:	Date <sup>.</sup>		

Parent/Guardian 1 Authorisation:

Date:

# **Privacy Statement**

The information you provide on this form will be used by YWCA Canberra to facilitate your use of our services and programs, as well as the continuous improvement of School Age Care Programs. At all times your privacy will be protected, and your details will not be used for another purpose without your consent. For more information and a copy of YWCA Canberrais Privacy and Confidentially Policy please contact YWCA Central Office 02 6185 2000 or email: <a href="mailto:canberra@ywca-canberra.org.au">canberra@ywca-canberra.org.au</a>

### Parent/Guardian Terms and Conditions



I and

(Insert Parent/Guardian names)

### Agree to the following terms and conditions:

- I/we will pay all fees and charges by the due date for any account rendered and understand the accepted method of payment is via direct debit arrangements with Debit Success or BPAY. I/we understand in the event of financial hardship, special arrangements may be made following application to Childcare Accounts. I/we understand YWCA Canberra is entitled to the recovery of outstanding fees plus additional costs (35%) incurred by a collection agency for recovery action.
- 2. I/we understand my booking/enrolment will be cancelled if the account remains outstanding and will be forwarded to a collection agency for recovery.
- 3. I/we indemnify YWCA Canberra and any person associated with the education and care service in relation to any claim for damages as a result of an accident, injury or trauma to my child/ren unless it is the direct result of negligence on the behalf of YWCA Canberra or associated persons.
- 4. I/we understand two (2) weeks written notice via email, is required for cancelling a routine booking or decreasing days. Reenrolments are accepted up to two (2) weeks prior to a start date, places are subject to availability and cannot be processed at the time of cancelling/or changing a routine booking. At least twenty-four (24) hoursi written notice is required to cancel a casual booking, to avoid charges.
- 5. I/we understand Child Care Subsidy cannot be applied to my fees if my child/ren are absent on their first and last day(s) and full fees will apply. I/we understand an enrolment will be ended by Centrelink for Child Care Subsidy purposes if a child does not attend a session of care for fourteen (14) continuous weeks. A new enrolment notice will be submitted by Childcare Accounts, I/we understand the registered parent/guardian is required to confirm the enrolment via myGov for CCS to apply.
- 6. I/we understand Child Care Subsidy is payable for up to forty-two (42) absence days for a child in a financial year for sessions of care a child is enrolled in and did not attend. Any additional absence days will be charged as full fees, unless additional absence reasons apply and relevant supporting documentation is provided. I/we understand in shared care arrangements (where separated parent/guardians both claim Child Care Subsidy), the 42 absences are allocated to the child, not each individual parent/guardian.
- 7. I/we will notify YWCA Canberra if my child/ren will be absent from the service, via email: childcareaccounts@ywca-canberra.org.au
- 8. I/we understand a late fee of \$30.00 per child for every fifteen (15) minutes or part thereof will be charged for children picked up after the service closing time.
- 9. I/we understand a bond equivalent to one (1) weeks full fees for the days of attendance, will be charged. Bonds will be included on the first statement and credited towards the final account when a child ceases care.
- 10. I/we understand charges apply for booked days. Routine bookings are ongoing for the calendar year and cannot be swapped or suspended. In the event we do not use our booked days (i.e. due to changed plans, family holidays and illness), I/we understand normal fees apply. Normal charges apply for all public holidays that fall on routine booked days.
- 11. I/we agree to show respect and courtesy in all dealings with YWCA Canberra staff, families and children. I/we acknowledge any forms of discriminatory or threatening behaviour will not be accepted.
- 12. The information provided on this form is correct, and I/we understand that it is my responsibility to update details as required.

By ticking this box, I/we acknowledge the terms and conditions above and confirmation of electronic signatures

Parent/Guardian 1:	Date:
Parent/Guardian 2:	Date:

Please save enrolment form to file, attach and email to: childcareaccounts@ywca-canberra.org.au