

# SCHOOL HOLIDAY PROGRAM F&Q

## What should I pack for my child?

Morning and afternoon tea will be provided. Please pack a healthy, nut-free lunch for your child. As our program includes outdoor and water play, ensure your child has spare clothes and a wide-brimmed hat. Sunscreen is provided, but if your child requires a specific type, please supply it. Additionally, pack any necessary medication to support individual medical action plans.

### What is an In-House Workshop?

In-House Workshops involve external community stakeholders visiting our service to host experiences that enhance the holiday program and support children's learning.

### **Programmed Activities**

Please note that planned activities, including excursions, may occasionally change. Any changes will be communicated as soon as possible.

#### **Questions for Childcare Accounts**

Will I receive Childcare Subsidy?
Eligible families will receive the Childcare Subsidy.

### Can I book casual days?

Yes! Bookings are not finalised until you receive email confirmation.

Can I make changes to my child's enrolment?

Yes, please request any changes in writing.

Refer to the following notice periods:

1 Business Day: To cancel standard bookings.

2 Business Days: To cancel or add a booking on excursion days.