



# YWCA CANBERRA SEP/OCT SCHOOL HOLIDAY PROGRAM FREQUENTLY ASKED QUESTIONS

What to pack in your child's bag?

The service menu is inclusive of Morning and Afternoon Tea. Please pack a healthy, nut-free lunch for your child. As our program may include planned and spontaneous water play, ensure your child has spare clothes and a wide-brimmed hat.

### Medical and Health

Sunscreen is available at service for child application. If your child requires a specific sunscreen, please provide this at arrival to service. If your child requires ongoing or prescribed medication, please ensure this is provided directly to the Leadership and Management Team.

# What is an In-House Workshop?

In-House Workshops involve external community stakeholders visiting our service to host experiences that enhance the holiday program and support children's learning.

# Programmed Activities

Please note that planned activities, including excursions, may occasionally change. Any changes will be communicated as soon as possible.

#### Questions for Childcare Accounts

Will I receive Childcare Subsidy?

Eligible families will receive the Childcare Subsidy.

# Can I book casual days?

Yes! Bookings are not finalised until you receive email confirmation.

# Can I make changes to my child's enrolment?

Yes, please request any changes in writing, refering to the following notice periods:

1 Business Day: To cancel standard bookings.

2 Business Days: To cancel or add a booking on excursion days.

# **ENROL NOW!**



Scan the QR Code to learn more!

## **OUR PROGRAM LOCATIONS**



Charles Conder Primary School Kingsford Smith Primary School Aranda Primary School Turner Primary School Majura Primary School